

Terms and conditions Cees & Co - the dog walking service

These terms and conditions should be read carefully. By signing the contract, you agree to the stated terms and conditions.

General

- Cees & Co is not to be considered the owner of the dog(s);
- The dog(s) must be social in dealing with other dogs and people;
- Cees & Co has the right to let the dog(s) run loose, unless otherwise agreed upon;
- Walks with Cees & Co will be a minimum of 75 minutes;
- Puppies may join from 6 months (or earlier in consultation with the owner);
- Cees & Co reserves the right to refuse dogs in advance if it believes that such dog(s) may pose a danger to other dogs or persons under its care;
- Cees & Co reserves the right not to take the dog(s) (temporarily) with the group if it appears, or is suspected, that the dog(s) has a contagious disease;
- Cees & Co reserves at all times the right to modify the 'Terms and conditions' and price quotations.
- If necessary, Cees & Co will receive a house key to your home so that we can pick up and deliver your dog to your home. The key will be used for these purposes only.
- The owner of the dog(s) must be reachable by phone during walking hours;

Health

- The owner of the dog(s) provides the annual vaccinations against Distemper, Weil, Parvo, Hepatitis and Para-influenza (submit dog passport during intake interview);
- The owner of the dog(s) provides the preventive treatments against fleas, ticks and worms;
- If your female dog is in heat, she may not join the walks for 3 weeks;
- Sick dogs may not join the walks;
- In case of necessary immediate medical care (if possible, after contacting the owner) the veterinarian of Cees & Co will be called in. Costs incurred are the responsibility of the owner of the dog;
- Cees & Co uses the services of Dierenkliniek Westerpark in Amsterdam;

Liability

- Cees & Co is not liable for any injury, illness, infection, lameness or loss of the dog(s);
- The owner must have his/her own APV insurance (to be presented during intake interview), he/she remains liable at all times for the actions of the dog before, during and after the walk;
- Cees & Co is not liable for damage caused to/by the dog. Any costs of medical care and damage to third parties will be the responsibility of the owner of the dog(s). If it is not clear which dog(s) caused the damage, the costs will be divided between the owners of the dogs;
- Cees & Co is not liable for damage to the house/property caused by the wet/dirty dog if the extra washing service of Cees & Co is not used;



- Cees & Co is not liable for damage/break-in in the house, unless it can be shown that it is due to abuse by the key provided to her;

Subscription

- On official holidays, Cees & Co is closed;
- In case of a weather alarm, extreme slipperiness or life-threatening conditions, the dogs will not be walked;
- Cees & Co reserves the right to exclude dogs due to repeated unacceptable behavior;
- In case of repeated violation of the agreed ground rules and Terms and Conditions by the owner of the dog(s), Cees & Co reserves the right to dissolve the agreement;
- Cees & Co maintains a notice period of one calendar month; If your dog ceases to participate immediately, payments already paid will not be refunded;

Scheduling and payment

- The dog(s) will be picked up and delivered to the agreed upon address at the agreed upon times (these times may be slightly different), if not the walking appointment will be charged;
- An agreed walk may be cancelled up to 24 hours in advance. This walk can be rescheduled on an agreed day within 3 months. No refunds will be given for walk cancelled later than 24 hours in advance;
- Any changes in the walking schedule can only be realized when it fits into the existing weekly schedule;
- The dog owner will notify any vacations as early as possible, but at least 2 weeks in advance;
- Payment will be collected prior to the new period if the authorization has been signed;



- Payment is due prior to the next period, according to the billing amount. If no direct debit is used, payment must be made by bank transfer using the payment link provided on the invoice;
- If payment is not made on time, an increase of 10% of the total amount will follow after 30 days, after 60 days an increase of 30% of the total amount will follow.